

## Velkommen!

Kjære <Gjest>,

Paradis, 19.08.2010,

Vi takker for Deres bestilling av leie av vår villa i El Valle Golf Resort.

For at vi skal bekrefte Deres bestillingsdatoer, har vi vedlagt et bestillingsskjema og leiebetingelser. Vi ber om at begge skjemaene returneres til oss ferdig utfylt og signert enten i pdf på epost, på vår fax eller som brev sendt til oss:

Paal Kahrs Eiendom AS  
Rådhusgt 2  
5014 Bergen

Fax: +47 xxxxxx  
Epost: ck@kahrs-eiendom.no

**Betaling:** Depositum: Euro 500,- betales til Paal Kahrs Eiendom AS' konto i Caja Murcia omgående. Depositum betales tilbake etter utsjekk dersom alt er i orden innen ca 7 dager. Bankdetaljer må oppgis for tilbakebetaling.

Leie: **EuroXXX**, betales til samme konto senest innen 6 uker før ankomst. Leien inkluderer utvask og sengetøy/håndklær.

**Kontonavn:** Paal Kahrs Eiendom AS

**IBAN:**

**BIC CAJAMURCIA:**

**Bank:** Caja Murcia,

Innen mottagelse av kvittering for depositum /innbetaling og signert skjema, vil bestilling bli endelig bekreftet. Vi vil sende adresse og retningsbeskrivelse, og ber Dem om å gjøre en direkte avtale med våre hyggelige engelske nøkkelholdere Deirdre and Mike Nicholas for bekreftelse av Deres ankomsttid og overlevering av nøkler. De kan kontaktes på telefon +34 627 995 687/+34 627 969 471 eller email: mail@valley.eu.com.

Dersom De har noen ytterligere spørsmål, er det bare å ringe +47 95034468 eller sende en epost. Vi ser frem til å høre fra Dem.

Med vennlig hilsen

Christine Kahrs

Daglig leder, Paal Kahrs Eiendom AS

# EL VALLE

## VILLA KAHRS – EL VALLE GOLF RESORT BOOKING FORM

Names of all Guests: *\*The first Person deemed to be the principle guest for let and should sign the conditions of the letting form and provide details below:*

<b>NAME</b>	<b>NAME</b>	<b>NAME</b>
1. * <b>&lt;GUEST&gt;</b>	2.	3.
4.	5.	6.
7.	8.	9.
10.	11.	12.

Street and number/ house name

Town/City

County & Post code

Telephone number/Mobile number

### BOOKING DATES

ARRIVAL **DATE**

DEPARTURE **DATE**

ARRIVAL AIRPORT\*\* -

LANDING TIME\*\*\* -

\*\*IMPORTANT TO KNOW FOR DIRECTIONS IN TRAVEL PACK

\*\*\* IMPORTANT TO ALLOW KEYHOLDER FOR ADVANCE NOTICE OF ARRIVAL.

El Valle Golf – The following Conditions of Let will allow for a comfortable and enjoyable stay for all of our guests;

## GENERAL

1. The principle named below and stated in the confirmation letter is held responsible for villa and the other guests during their stay.
2. The accommodation sleeps up to twelve people in a five bedroomed villa including two Z beds and is equipped accordingly. No additional guests can be provided for without prior consent as this may impair the enjoyment of others
3. The property will be available from 17.00 hrs. on the date of arrival and should be vacated by 10.00 hrs on the departure day. Any alterations to this arrangement should be agreed with us on the booking forms and will be met if the outgoing or incoming tenants are not inconvenienced.
4. The refundable deposit of 500 euros paid on confirmation of the booking will be returned within 7 days of your departure, following a damage and breakage check by the key holders. Normal wear and tear is accepted.
5. The full payment amount will be confirmed to you on your booking advice but should be paid by no later than 6 weeks before your arrival date. The rental fee should be deposited in the CajaMurcia bank account detailed in the booking form.
6. Once confirmed the price of your rental cannot be changed. The prices for the year or season may change due to market forces however no price decrease will be refunded or increase charged.
7. Any complaints regarding facilities or the villa itself should be addressed to us during your stay on **+34 627 995 687**. Complaints following your departure cannot be reasonably dealt with.
8. Maintenance work on the resort such as gardening is essential to the aesthetics of the area. Security patrols, both in small vehicles, on mopeds and on foot are frequent to secure the resort. No disturbance is intended and no responsibility is held by either the owner or agent for work in progress that is outside their control. Should any disturbance be evident to us prior to your arrival or at the time of booking, we will make this known to you.
9. The property is new and we would ask that you respect this for the benefit of future guests by leaving all facilities in good working order and the condition they were found.
10. Travel and key collection details will be sent to you once full payment is made and acts as your receipt
11. No pets are allowed.
12. **NO SMOKING IN VILLA**

## POOL/TERRACES

1. **Sufficient holiday insurance should be arranged by the parties included in the booking.**
2. The villa has an open pool and as such no responsibility for personal safety or belongings is borne by the owner or agent. Adults would reasonably be expected to look after their own safety and that of any infants or children in their care.
3. A hand-net is provided for the daily removal of insects and leaves for your convenience.
4. One access visit per week may be required during your stay to clean and maintain the pool.
5. Please consider the major damage done to pool pump equipment through sun-screen usage and encourage members of your party to shower before bathing. An outside shower is provided for this purpose.
6. The villa has a top terrace which should be used safely and not for purposes that may cause damage to health or property, e.g. pool access/barbeque use

## CANCELLATION

1. Cancellation after deposit and prior to full balance being paid will result in 75% of deposit being retained for admin costs
2. Cancellation after full rental paid (e.g. within 6 weeks of stay) will result in full deposit plus 50% of rental paid being retained, to cover admin and possible loss of custom.
3. Cancellation within two weeks of stay will result in full deposit and 100% of rental paid, being retained to compensate for definite loss of custom.
4. Replacement bookings will be sought immediately by ourselves and can be accepted from your party in order to secure retained funds return

## EXTRAS (crossed in box if applicable)

- Welcome pack can be included at a cost of 30 euros for the following; Bread, Eggs, Ham, Butter, Milk, Tea, Coffee, Water, Fruit Juice. Please pay the keyholder on arrival.**
- Pool heating can be provided at 150 euros per week**

**I agree to the terms and conditions above: NAME .....**

**SIGNED .....DATE.....**